

Tasha Vincent

PROFESSIONAL EXPERIENCE

VISION GOVERNMENT SOLUTIONS, INC., HUDSON, MA

2018-Vision 8 Sales Director

Responsibilities include managing accounts throughout the sales process, conducting software presentations, and host Vision user groups. Worked closely with the Project Management and Customer Success to ensure a successful and smooth implementation for the customers. Generate happy knowledgeable customers. Assist with testing and development of new software initiatives.

2016-2017, Tax Assessor Town of Coventry, Rhode Island

Responsibilities included administrative work related to the valuation of all residential, commercial, industrial, and personal property in the Town of Coventry.

Deputy Tax Assessor, Town of Coventry, Rhode Island

Responsibilities included conducting research, providing information to the public and other town departments, processing special land applications, processing exemption applications, and conduct field work on parcels that required inspections.

2010 – 2016, Director of Sales Vision, Government Solutions

Responsibilities include managing accounts throughout the sales process, conducting software presentations, and host Vision user groups. Worked closely with the Project Management and Customer Success to ensure a successful and smooth implementation for the customers. Generate happy knowledgeable customers. Assist with testing and development of new software initiatives.

2002 – 2010, Director of Client Success and Training Coordinator

Responsibilities include oversight and organization of all personnel within the customer support department. The department consisted of over 10 staff members, supporting and training 350+ clients and Vision staff. Worked closely with Project Managers on CAMA implementations. Assisted with testing and development of new software initiatives.

2000 – 2002, Client Support Representative/Software Trainer

Responsibilities included taking incoming calls from municipalities needing assistance with any aspect of the software and training users on all aspects of the software.

EDUCATION

Community College of Rhode Island; Lincoln, Rhode Island

Business Administration

International Association of Assessing Officers

Course 101 – Fundamentals of Real Property Appraisal; Course 102 –Income Approach to Valuation, Course 171- Standards of Professional Practice and Ethics