



CEU Packet

1083 - How To Fix An Assessor's Office (And Not Lose Your Mind Trying)

05 LEADING AND MANAGING THE ASSESSMENT OFFICE, PLENARY

Description:

The Cook County Assessor's Office has faced intractable problems: how can it update an outdated mainframe system, make its operations more accessible, and restore public trust in a system plagued by historic inequity? The leadership team presents their roadmap of reform based in fairness, ethics, and transparency.

Start Date: 8/30/2021 8:00:00 AM

End Date: 8/30/2021 9:00:00 AM

Learning Outcomes:

1. Understand how to prioritize organizational change across multiple departments
2. Develop best practices for revamping operational processes, from internal buy-in to implementation
3. Create frameworks for demonstration public accountability

Presenters:

Fritz Kaegi MBA - Cook County, IL

Sarah Garza Resnick Esq - Cook County , IL